Client Guide:

Preparing for your telephone interview



Thank you for choosing AIG for your life insurance needs!

To ensure your coverage begins as soon as possible, we'll contact you by telephone to complete your application.



Be on the lookout for a call from 866-405-2095. If you have Caller ID, you may also see EXAMONE displayed as the caller.

During the interview, you will be asked questions confirming health, lifestyle and financial information. For the smoothest experience, please have the following information readily available:





GENERAL AND FINANCIAL INFORMATION

- Your Social Security Number (or Individual Taxpayer Identification Number) and driver's license number
- Name, SSN (or TIN), birth date, address, telephone for each beneficiary
- Earned and unearned income, total net worth including property
- Existing life insurance policy information: company name, policy number, issue date, face amount



MEDICAL INFORMATION

- Names, phone numbers and addresses of physicians and medical facilities visited in the past five years, with dates and reasons for visits
- Names and dosages of current medications
- Medical tests: Name/type of test, date of test, result (if known)
- Medical conditions or diagnoses including date of diagnosis, treatment, and treating physician information
- If you have a history of high blood pressure, cholesterol concerns or diabetes, please be ready to provide recent levels/readings for:
 - Blood pressure
 - Cholesterol
 - Glycohemoglobin A1c
- Health history of immediate family members including age (or age of death) and major medical diagnoses



What if I can't answer the phone?

The interviewer will leave a voice-mail message asking you to call back and complete the interview at your convenience. The number to call is 1-888-876-3407. Please be sure to call back within 14 days to ensure your application proceeds without interruption.

ACTIVITIES

If you participate in certain activities such as aviation, racing, scuba diving, skydiving, hand-gliding, etc., be prepared to discuss details including hours performed (last 12 months and next 12 months), certifications/licenses held, location of activity, and speed/depths attained.

When the interview is completed, you'll receive the application by email for your electronic signature. You may also choose to have a paper application sent to you for your signature.

That's it! As soon as we have your information and signature, your application will be reviewed.



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